



We are advocates who stand for equality and justice and who celebrate diversity and inclusivity **for all people.** Community members can count on our reliable, knowledgeable, passionate staff to not only answer their call, but go above and beyond to help them resolve their issue.

“A child’s **course in life** should be determined **not by the zip code** she’s born in”.

President Barack Obama

Getting Help

Fair Housing Contact Service (FHCS) is a local, nonprofit, community-based organization that addresses issues of housing discrimination, tenant-landlord concerns, and provides housing counseling for home buyers and home owners. FHCS supports and encourages freedom of residence so that all persons can secure the housing they want in the neighborhood of their choice.

Fair Housing Contact Service does not provide legal advice. We provide information and education. Nothing in this brochure is intended as legal advice. Please contact an attorney for assistance if you require legal advice.



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Rental Rights & Responsibilities

FAIR HOUSING CONTACT SERVICE, INC.



Striving to prevent and eliminate housing discrimination and to promote equal housing opportunity.

Because
everyone
deserves a place
to call home.

Problems between tenants and landlords do occur. However, many problems may be solved or avoided if both parties are aware of their rights and responsibilities.

Tenants should:

- Pay rent on time, regardless of the actions of the landlord.
- Keep property safe and clean.
- Use reasonable care to not damage property.
- Get written permission from your landlord before subletting or adding a roommate.

Landlords should:

- Make property livable, safe and clean before tenants move in.
- Include their name and address on the lease.
- Make and pay for repairs.
- Refrain from turning off utilities.
- Provide tenants with a 24-hour notice before entering the premises.

Tenant - Landlord Services



Know Your Rights and Responsibilities as a Tenant or Landlord

Fair Housing Contact Service (FHCS) provides free counseling for both tenants and landlords. It is our mission to help prevent problems between tenants and landlords by informing both parties of their rights and responsibilities.

Landlord Workshops

Fair Housing Contact Service offers free workshops to educate landlords about

- Fair housing laws
- Support animals
- Disabilities
- Evictions
- Repairs
- and more...

Tenant-Landlord Counseling Services

We offer **FREE** assistance! Our counselors can answer questions regarding:

- Renters rights & responsibilities
- Landlords rights & responsibilities
- Repairs
- Term Lease vs Month-to-month
- Utilities
- Security deposits
- Evictions
- Illegal entry
- Damage vs. Normal Wear & Tear
- And more...



Common Tenant-Landlord Issue:

Are you a tenant and your landlord has asked you to vacate but you don't know if they've given you proper notice?

Are you a landlord and don't know how to properly notify a tenant that you would like them to vacate the premises?

Contact us for free assistance!