



We are advocates who stand for equality and justice and who celebrate diversity and inclusivity **for all people.** Community members can count on our reliable, knowledgeable, passionate staff to not only answer their call, but go above and beyond to help them resolve their issue.

“A child’s **course in life** should be determined **not by the zip code she’s born in**”.

President Barack Obama



FHCS supports and encourages freedom of residence so that all persons can secure the housing they want, in the neighborhood of their choice.

If you have questions, need assistance or are looking for education and information regarding housing, please contact us.

Fair Housing Contact Service does not provide legal advice. We provide information and education. Nothing in this brochure is intended as legal advice. Please contact an attorney for assistance if you require legal advice.



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# Programs and Services

FAIR HOUSING CONTACT SERVICE, INC.



Striving to prevent and eliminate housing discrimination and to promote equal housing opportunity.

Because  
**everyone**  
deserves a place  
to call home.

Where you live is the foundation of your life. It could influence where your children go to school, as well as your access to healthy food choices, nearby healthcare facilities and leisure activities like parks and community events — just to name a few.

Fair Housing Contact Service (FHCS) is a local, nonprofit, community-based organization that addresses issues of housing discrimination, tenant-landlord concerns, and provides housing counseling for home buyers and home owners.

We integrate education into all of our programs and services, striving to explain the rights and obligations of all parties involved. We believe in providing education to help inform residents and housing providers, before there is a critical issue at hand.



## Programs and Services



### Housing Discrimination Services

FHCS strives to prevent and eliminate housing discrimination according to The Federal Fair Housing Act of 1968 which prohibits discrimination on the basis of:

- Race
- Color
- National Origin
- Religion
- Sex
- Disability
- Familial Status

Ohio state law also prohibits discrimination on the basis of Ancestry and Military Status. Additional local protections also apply (contact us to find out what protections are in place in your community).

Some of the ways we help prevent and eliminate housing discrimination includes:

- Assisting clients in filing complaints
- Educating the public
- Investigating claims of discrimination
- Working with landlords and other housing providers so they understand their own rights and obligations

### Housing Counseling Services

FHCS is a HUD-approved, local, comprehensive housing counseling agency. We help first-time homebuyers and current home owners with the following services:

- Default/foreclosure prevention
- Homebuyer Education (HBE) classes
- Pre-purchase counseling for first-time homebuyers
- Reverse mortgage counseling for senior citizens
- Refinancing information/education for homeowners

### Tenant and Landlord Information and Education

We help tenants and landlords understand their rights and responsibilities in the renting process. Our goal is to educate and inform in order to prevent disagreements from happening.



### Community Education and Outreach

Our community outreach program provides education and outreach initiatives that are frontline efforts designed to help prevent or resolve issues before they become critical. This includes:

- Fair housing education
- Homebuyer classes
- Landlord or tenant workshops
- Social service provider education

We can also arrange for interpretive services for clients who are deaf or hard of hearing, or who speak a language other than English.