

## FAIR HOUSING CONTACT SERVICE

ENGLISH

AT FAIR HOUSING CONTACT SERVICE, WE BELIEVE THAT EVERYONE DESERVES TO LIVE IN THE SAFE, AFFORDABLE HOUSING OF THEIR CHOICE.





## FAIR HOUSING CONTACT SERVICE

IS A HUD-APPROVED HOUSING COUNSELING AGENCY.

Schedule an appointment to meet with a Housing Counselor to learn more about the FREE services listed in this brochure.

Call 330.376.6191 or Toll-Free 877.376.6191

Call BEFORE you sign!
Our counselors can help
you understand the terms
of your loan.

441 Wolf Ledges Parkway Suite 200 Akron, Ohio 44311

Phone 330.376.6191 Toll Free 1.877.376.6191 Tenant/Landlord Line 330.376.0359 Fax 330.376.8391

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This brochure provided with assistance from The Department of Housing and Urban Development.

## FAIR HOUSING CONTACT SERVICE

#### **HOUSING COUNSELING**

Fair Housing Contact Service strives to prevent and eliminate housing discrimination and to promote equal housing opportunity.



Fair Housing Contact Service, Inc.



# THE FAIR HOUSING ACT PROHIBITS DISCRIMINATION ON THE BASIS OF:

Race or Color National Origin Religion Sex
Disability
Familial Status

Additional state and local protected classes may apply



### TO HELP ENSURE THAT YOUR RIGHTS ARE PROTECTED, WE OFFER THE FOLLOWING SERVICES FREE OF CHARGE:

- · Tenant/Landlord Counseling
- · Assistance with Housing Discrimination Issues
- · Comprehensive Housing Counseling
  - Home Refinance
  - Loan Document Review
  - First-Time Home Buyers
  - HECM Reverse Mortgage
  - Default/Foreclosure
- Educational Training Seminars
- Interpreting for Clients who are Deaf or Hard of Hearing or who speak a language other than English
- · Literature available in large print
- First Time Homebuyer Counseling We can help you prepare for buying your first home.
   Our certified counselors will educate you on the home buying process, and help you prepare for the requirements and responsibilities of homeownership.
- Predatory Lending Counseling & Loan
   Document Review Predatory lenders are
   lenders who prey upon the unsuspecting,
   making a profit from charging excessively
   higher rates, fees and charges. Predatory
   lenders often target seniors and racial
   minorities.

Predatory lenders make loans without regard to the borrower's ability to repay, making it more likely that the borrower will be unable to make their payments and eventually lose their home. Our counselors can help you review a loan before you sign and provide information to help you avoid the traps of predatory lending.

- Default/Foreclosure Counseling If you are behind on your mortgage payments, our certified counselors can help you get back on track.
   We work with you to establish a budget, set priorities and determine strategies for saving your home.
- Home Refinance Counseling For those considering refinancing their mortgage, FHCS will provide callers with general information on common loan terms, information on closing costs and how to compare various loan programs to determine a true cost.
- Referrals to other agencies for financial and other assistance

#### **WE ALSO OFFER:**

- Informative Booklets:
  - Tenant/Landlord Handbook
  - A Tenant's Guide to Repairs
  - Security Deposits
  - What Fair Housing Means for People with Disabilities
- Professional Training
- Membership