

## WHAT IS HOUSING DISCRIMINATION?

Housing discrimination occurs when a person is treated differently due to their race, color, religion, sex, family status, disability, or national origin.

Housing discrimination is illegal. The fair housing laws apply to landlords, sellers, brokers, lenders, insurance agents, neighbors, and other people in the housing industry.

## DISCRIMINATION COMPLAINT SERVICE

Fair Housing Contact Service (FHCS) receives funds from the United States government and different cities and counties to investigate claims of housing discrimination and assist clients in filing administrative complaints.



---

*At Fair Housing Contact Service, we believe that everyone deserves to live in the safe, affordable housing of their choice.*

---

Fair Housing Contact Service  
441 Wolf Ledges Parkway  
Suite 200

Akron, Ohio 44311

Phone 330-376-6191

Toll Free 1-877-376-6191

Fax 330-376-8391

[www.fairhousingakron.org](http://www.fairhousingakron.org)

[info@fairhousingakron.org](mailto:info@fairhousingakron.org)

[www.facebook.com/fairhousingakron](https://www.facebook.com/fairhousingakron)



Equal Housing  
Opportunity



## Housing Discrimination

Housing Discrimination – English

---



---

*Fair Housing Contact Service strives to prevent and eliminate housing discrimination and to promote equal housing opportunity.*

---

**FAIR HOUSING CONTACT SERVICE**  
441 Wolf Ledges Parkway, Suite 200  
Akron, Ohio 44311

*This brochure provided with assistance from the Cities of Akron and Kent, Summit County, and the Department of Housing and Urban Development*

**To help ensure that your rights are protected, we offer the following services FREE of Charge:**

- Tenant/Landlord Counseling
- Assistance with Housing Discrimination Issues
- Comprehensive Housing Counseling
  - Home Refinance
  - Loan Document Review
  - First-Time Home Buyers
  - HECM Reverse Mortgage
  - Default/Foreclosure
- Educational Training Seminars
- Interpreting for Clients who are Deaf or Hard of Hearing or who speak a language other than English
- Literature available in large print

---

### **THE FAIR HOUSING ACT**

prohibits discrimination on the basis of:

<b>Race or Color</b>	<b>Sex</b>
<b>National Origin</b>	<b>Disability</b>
<b>Religion</b>	<b>Familial Status</b>

---

### **We also offer:**

- Informative Booklets:
  - Tenant/Landlord Handbook
  - A Tenant's Guide to Repairs
  - Security Deposits
  - What Fair Housing Means for People with Disabilities
- Professional Training
- Membership

## **EXAMPLES OF HOUSING DISCRIMINATION**

- Intimidating or harassing tenants
- Refusing to rent, sell, or offer housing-related services
- Falsely denying that housing is available
- Treating tenants differently when providing repairs or services
- Applying different rules or rental amounts
- Steering people to rent in certain sections of town
- Telling property owners to sell when the character of their neighborhood changes
- Discriminatory advertising
- Refusing to make reasonable accommodations for people with disabilities

If a landlord, seller, insurance agent, or mortgage broker engages in these activities because of the race, color, religion, sex, family status, disability, or national origin of a prospective tenant or buyer, they may be held liable under state and federal fair housing laws.

## **WHAT CAN I DO?**

If you feel that you may have experienced housing discrimination, call us at 330-376-6191 or toll-free at 877-376-6191. A counselor will speak to you and provide paperwork if you wish to file a complaint.



If you choose to file a housing discrimination complaint, our office can help you file your complaint with the Ohio Civil Rights Commission or the US Department of Housing and Urban Development.

A FHCS representative is available to be your advocate during this process.